



CUSTOMER QUALITY REQUIREMENTS

Q1. QUALITY SYSTEM

E. Jordan Brookes Co., Inc., hereafter referred to as EJB, is certified to the following specifications:

- a. AS 9120
- b. ISO 9001

Q2. CALIBRATION SYSTEM

- a. EJB's calibration system conforms to the current revision requirements of ANSI/NCSL, Z540-1 or with complete traceability to National Institute of Standards & Technology (N.I.S.T.)
- b. EJB performs calibration in accordance with ANSI Z540-1. Certificates of Calibration clearly state that the services were performed with equipment traceable to the N.I.S.T.

Q3. CERTIFICATION OF CONFORMANCE

EJB shall certify that the parts, material or services are in compliance with applicable drawings and/or latest revision of company, industry, and federal specification(s). EJB shall retain objective evidence of compliance, subject to customer review upon request. One copy of EJB's certification, signed by the suppliers authorized representative, shall be included with each shipment. Certification of conformance at a minimum shall include the quantity, material description, and internal traceability numbers to source, specification number, packing slip/shipper number, and customer purchase order number. If requested, we will also include the customer's part number.

Q4. DOMESTIC SPECIALTY METALS

Articles supplied under this purchase order shall comply with and be certified to DFARS 252.225-7014 Alt 1, Preference for Domestic Specialty Metals.

Q5. CONFLICT MINERALS

EJB product shall be "Conflict Minerals Free" or sourced responsibly by reporting their smelters in accordance with the guidelines set forth under the Dodd-Frank Wall Street Reform and Consumer Protection Act initiated in 2010. The purpose is to discourage the funding of armed groups in the Democratic Republic of Congo (DRC) with regards to mining of the four minerals: Tin (Sn), Tantalum (Ta), Tungsten (W), or Gold (Au).

Q6. RECORD RETENTION

EJB shall retain all of their inspection, examination, test and certification records developed as a result of this purchase order. Records shall be stored and maintained to prevent deterioration and damage. Records shall remain legible and available for review upon request by customers. Records are to be maintained for a minimum of 10 years.

Q7. NON-CONFORMING MATERIAL

Control: Upon discovery, EJB shall segregate and identify non-conforming material to prevent unauthorized shipment of such material to the customer.

Notification: EJB shall immediately notify the customer in the event of non-conforming material that cannot be reworked or replaced to purchase order requirement by EJB.

Notification after Delivery: When EJB discovers that a non-conforming product has been shipped to the customer, EJB is required to notify the customer within 24 hours of discovering the non-conforming product.

Corrective Action Request: Acceptance of this purchase order obligates EJB to perform upon request, a corrective action investigation when non-conforming materials are found at the customer's facilities. The response must be received by either

the customer's buyer or quality organization within (10 days). The corrective action response is subject to approval by the customer's quality organization.

Q8. PREVENTION OF COUNTERFEIT PARTS

EJB will procure from original manufacturers and approved suppliers. EJB shall implement risk management provisions and return process that segregates and assesses the returned items until validated.

Q9. PACKAGING

Packaging and packing shall be in accordance with best commercial practices. Method used shall be sufficient for protection against damage from the normal handling, shipping and storage conditions.

Q10. CODE OF CONDUCT

E Jordan Brookes expects all its suppliers to meet or exceed all applicable laws and regulations as to conduct in ethics, labor and human rights, health and safety, environment, and all areas of management and business conduct. We encourage suppliers to go beyond legal compliance by committing to meet relevant standards and to commit to continuous improvement in their code of conduct.